



GSA Federal Schedule Pricing

Contractor Information

Language World Services, Inc.

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Contract Details

Contract Date: April 28th, 2009 – April 27th, 2014

Contract Number: GS-10F-0161V

Federal Supply Group: 738, Schedule for Language Services

Your Expert Choice for Interpreting & Translation Services

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As Northern California's oldest and largest translation and interpretation firm, Language World Services, Inc. is an established industry leader with particular expertise in healthcare assignments. Quality driven, community-focused, this full service language provider and team of 85 staff members are ready to both meet and exceed expectations. Language World currently holds GSA and CMAS Schedules and is a certified Small Business as well as a member of the Better Business Bureau. Language World is also the service provider of record for Kaiser in Northern California.

Special Item Number: 382-1—Translation Services

Language World Services, Inc. (LWS) specializes in writing clear, correct and certified translations from source languages into specified target languages for government, industry, non-profit and healthcare organizations. In addition, LWS offers the industry's most simplistic pricing scheme for document translation.



Utilizing the American Translators Association (ATA), LWS hires screened, independently contracted translators for all translation services. LWS uses only domestically-based translators with a proven track record of quality service and who have established a working relationship with the company. Additionally, for each project, LWS chooses a translator whose skills and experience are most closely aligned with the subject matter of the text. LWS also strives to ensure that all documents are translated as accurately and as culturally sensitive to the register and social context of the target reader.

Translations can be delivered in a variety of platforms and media and customized to any format specification. Translations for materials in the medical industry include consent forms, signage, informational pamphlets relative to specific diseases and conditions, international diagnoses and patient histories, foreign medical school transcripts and other vital documents. Examples of legal translations are deposition transcriptions, client instructions and promotional material, as well as certified translations of vital records such as birth, marriage, divorce and death certificates. Commercial translations for brochures and promotional material, website content, historical texts, advertorial copy, voice messaging and other voice talent services, training manuals, and other employee documentation (safety directives, company benefit descriptions etc.) are available.

If a document requires the addition of any graphic elements or formatting to commercial grade, an additional "Formatting Fee" will be assessed. This fee varies, based on both the translator and the complexity of the formatting.

Turnaround times for translation assignments vary depending on the size and complexity of the document, however, general timeframes are listed below:

1 page = 3 Business Days

2 pages = 3 Business Days

3 pages = 4 Business Days

4 pages = 5 Business Days

5 pages = 6 Business Days

6+ pages = varies, depending on exact document length

Translation Prices SIN 382-1		
	GSA Schedule Pricing	Details
Spanish	\$0.21 per word	10% volume discount for orders over 4,000 words 30% discount off Commercial Prices
Other Languages	\$0.23 per word	10% volume discount for orders over 4,000 words 28.1% discount off Commercial Prices Languages Offered: Chinese, Mien, Vietnamese, Hmong and Arabic

Special Item Number: 382-2—Interpreting Services

LWS dispatches bilingual professional interpreters for face-to-face assignments for healthcare, government, insurance and legal assignments throughout California. Encompassing over sixty languages, a fully employed, fully insured pool of 75 interpreters is available for on-site assignments throughout the state 24/7/365. Unlike remote telephonic or video conferencing interpreting systems, LWS interpreters arrive on-site and ready to serve as the vital communication link to limited English speaking clients.

- Healthcare and mental health interpreting
- Depositions, settlement conferences, client interviews, civil trials
- Insurance investigations, interviews; benefit meetings for large limited English employee groups
- Government interviews, trials, and general appointments, elected representatives outreach meetings for Limited English constituencies
- Political polling and surveying
- Product/research and focus group work for monolingual consumers
- Parent / Teacher appointments, student assessments
- Delegation Interpreting, special VIP bi-lingual escorts for visiting foreign dignitaries and other destination management services
- Conference Interpreting
- Public meetings for outreach to Limited English attendees via remote, wireless headsets

Language World interpreters are carefully selected not only for their multi-linguistic expertise, but for their profound knowledge of the communities they serve, and their sincere commitment to assisting their respective Limited English

Proficient (LEP) communities. In addition, by employing their workforce, LWS can offer both the quality assurance and liability protection that is often lacking in contracted interpreters.

Interpretation Prices SIN 382-2		
	GSA Schedule Pricing	Details
Medical (Spanish)	\$34 per hour	<i>Spanish Only; 2-Hour Minimum</i>
Medical (Other Languages)	\$39 per hour	<i>All other languages, see below for complete listing; 2-Hour Minimum</i>
Conference	\$65 per hour	<i>2-Hour Minimum; 23.5% discount off commercial prices for Delegation, Legal and Conference</i>
Legal	\$65 per hour	<i>2-Hour Minimum; 23.5% discount off commercial prices for Delegation, Legal and Conference</i>
Delegation	\$65 per hour	<i>2-Hour Minimum; 23.5% discount off commercial prices for Delegation, Legal and Conference</i>

Other Languages: Amharic, Arabic, Armenian, Azerbaijani, Bengali, Bhojpuri, Bosnian, Bulgarian, Cambodian, Cantonese, Croatian, Dari, Estonian, Farsi, Fijian, French, German, Greek, Gujarati, Hebrew, Hindi, Hindko, Hmong, Hokien, Hungarian, Indonesian, Bahasa, Indonesian, Javanese, Italian, Japanese, Kapampangan (Pampango), Khmer (Cambodian), Korean, Lao, Malayalam, Maldovian,, Mandarin, Marathi, Mien, Pampango, Persian, Polish, Portuguese, Punjabi, Pashtu, Romanian, Russian, Samoan, Serbian, Shanghainese, Sindi, Swedish, Taiwanese, Tagalog, Thai, Tigrignia, Toishanese, Tongan, Turkish, Ukrainian, Urdu, Vietnamese